

Cancellations, Return & Refund Policy

Return & Refund Policy – Merchandise & Retail

Thanks for shopping at www.justiceinmotion.co.uk

If you are not entirely satisfied with your purchase, we're here to help.

Please email us at info@justiceinmotion.co.uk with any queries.

Returns

You have 30 calendar days to notify us of any problem with your item, from the date you received it. If your item is damaged you must contact us within 7 days of receipt.

Your item will be accepted for return if it arrives damaged, it does not fit, or it isn't as advertised.

Please supply proof of any damage when you contact us.

To be eligible for a return, your item must be unused and in the same condition that you received it. Your item must be undamaged (unless it arrived in that condition) and in the original packaging.

Your item needs to be returned with the receipt or emailed proof of purchase. Please return to
Unit 8, The Gallery
54 Marston Street
Oxford
OX4 1LF

Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return fulfills our returns requirements (see above), we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.



Shipping

You will be responsible for paying for your own shipping costs for returning your item unless your item arrived damaged. Shipping costs are nonrefundable.

Cancellations & Refunds Policy – Ticketed Events

Tickets for events sold through www.justiceinmotion.co.uk cannot be refunded after purchase unless the workshop, class, session or performance is cancelled or rescheduled or there is a material change to the ticketed event.

Please note, Justice in Motion however will not be liable in any way if a ticketed event is abandoned due to any factors which are beyond our reasonable control such as, acts of God: including earthquakes, storms, flooding, power failure or fire, force majeure: including war, terrorist acts, and civil commotion.

In circumstances where refunds are to be given, the refund will equal the face value of the ticket plus any per ticket booking fee.

Contact Us

If you have any questions on how to return your item or to enquire about a cancellation or refund of tickets, please contact us at info@justiceinmotion.co.uk

